


1. Open Microsoft Edge Browser and select **three dots (...)**

The screenshot shows a Microsoft Edge browser window displaying the MSTC Coal Auction website. The browser's address bar shows the URL <https://www.mstcecommerce.com/coalauctionhome/index.jsp>. The website features a blue header with the MSTC logo and navigation links: Home, About Us, DSC Guide, E-Auction Info, mstcindia, Help, FAQs, and Contact Us. Below the header, there is a section for "The Earnest Money Deposit (EMD) amount" and a "Login" section with fields for Username and Password, and buttons for Login and Register. A "Register For New User" section is also present, with a "Register" button and an "Important Notice" link. To the right, there is an "E-Buyers" list including BCCL, CCL, ECL, MCL, NCL, NEC, SECL, WCL, and SCCL. Below this, there is a "Bulletin Board" table with columns for SI No, Auction Ref No, Auction Start Time, and Auction Close Time. The table contains two rows of auction listings. The bottom of the screenshot shows the Windows taskbar with the search bar and various application icons.

Bulletin Board	SI No	Auction Ref No	Auction Start Time	Auction Close Time
	5	MSTC/HO/Directorate of Mineral Resources Meghalaya/19/Risa Colony /22-23/105	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0
	6	MSTC/HO/Directorate of Mineral Resources Meghalaya/20/Risa Colony /22-23/106	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0

2. Select option **Setting**

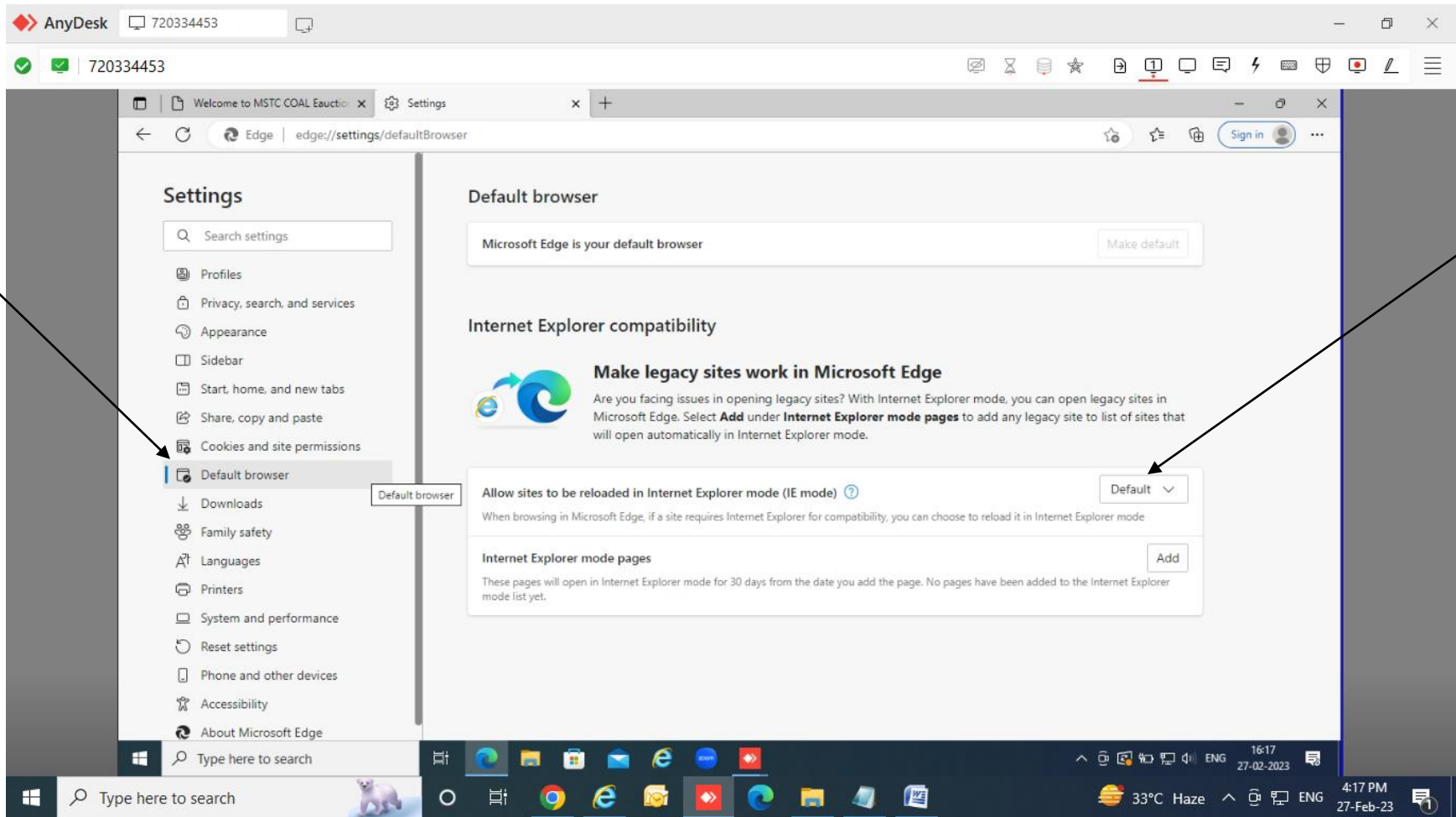
The screenshot shows a web browser window displaying the MSTC Coal Auction website. The browser's menu is open, and the 'Settings' option is highlighted. An arrow points to the 'Settings' option.

The website content includes a header with the MSTC logo and 'MSTC COAL AUCTION' text. Below the header is a navigation menu with links: Home, About Us, DSC Guide, E-Auction Info, mstcindia, Help, FAQs, Contact Us. A main banner reads 'MSTC HELPDESK No- 079690 6660' and 'MSTC COAL AUCTION A prompt and transparent service'. Below the banner is a login section with fields for Username and Password, and buttons for Login, Register, and Reset. A 'Bulletin Board' table is visible at the bottom of the page.

Bulletin Board	SI No	Auction Ref No	Auction Start Time	Auction Close Time
		/22-23/105	11:00:00.0	
	6	MSTC/HO/Directorate of Mineral Resources Meghalaya/20/Risa Colony /22-23/105	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0
	7	MSTC/HO/Directorate of Mineral Resources Meohalava/21/Risa Colonv	2023-03-14	2023-03-14 13:00:00.0

Copyright©MSTC Limited

3. Select option **Default Browser** and change Allow sites to be reloaded in Internet explorer mode(IE Mode) from default to Allow



Microsoft Edge | edge://settings/defaultBrowser

Settings

Search settings

- Profiles
- Privacy, search, and services
- Appearance
- Sidebar
- Start, home, and new tabs
- Share, copy and paste
- Cookies and site permissions
- Default browser**
- Downloads
- Family safety
- Languages
- Printers
- System and performance
- Reset settings
- Phone and other devices
- Accessibility
- About Microsoft Edge

Default browser

Microsoft Edge is your default browser Make default

Internet Explorer compatibility

Make legacy sites work in Microsoft Edge

Are you facing issues in opening legacy sites? With Internet Explorer mode, you can open legacy sites in Microsoft Edge. Select **Add** under **Internet Explorer mode pages** to add any legacy site to list of sites that will open automatically in Internet Explorer mode.

Allow sites to be reloaded in Internet Explorer mode (IE mode) Allow

When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode.

For this setting change to take effect, restart your browser. Restart

Internet Explorer mode pages Add

These pages will open in Internet Explorer mode for 30 days from the date you add the page. No pages have been added to the Internet Explorer mode list yet.

4. Go back to three dots(...) option of MS Edge and Click on option **Reload in Internet Explorer Mode**

The screenshot shows a Microsoft Edge browser window displaying the MSTC Coal Auction website. The browser's address bar shows the URL <https://www.mstcecommerce.com/coalauctionhome/index.jsp>. The website content includes a login form, a registration section, and a bulletin board table. The browser's menu is open, and the 'Reload in Internet Explorer mode' option is highlighted. A black arrow points to this option.

Bulletin Board	SI No	Auction Ref No	Auction Start Time	Auction C
	7	Resources Meghalaya/21/Risa Colony /22-23/107	2023-03-14 11:00:00.0	2023-03-14
	8	MSTC/HO/BHARAT COKING COAL LTD/7/ROAD SALES (S&M)/22-23/45	2023-03-31 11:00:00.0	2023-03-31
	9	MSTC/HO/WESTERN COALFIELDS LTMITED-COAL ROAD/3/NAGPUR/22-	2023-11-30	2023-11-30

5.Enable the given below options

The screenshot shows a web browser window with a notification dialog box. The dialog box contains the following text and options:

This page is open in Internet Explorer mode

Most pages work better in Microsoft Edge. For security reasons, we recommend you leave this mode as soon as you're done browsing this page. [Learn more](#)

Open this page in Compatibility view

Open this page in Internet Explorer mode next time

Buttons: Manage, Done

Compatibility Mode: IE11

Protected Mode: Off

Zone: Internet

The background website is the MSTC COAL AUCTION site. It features a navigation menu with links like 'DSC Guide', 'E-Auction Info', 'mstcindia', 'Help', 'FAQs', and 'Contact Us'. A central section titled 'Register For New User' provides instructions for new users and includes 'Login' and 'Reset' buttons. To the right, there is a list of 'E-Buyers' including BCCL, CCL, ECL, MCL, NCL, NEC, SECL, WCL, and SCCL. At the bottom, a 'Bulletin Board' table lists auction details:

Bulletin Board	SI No	Auction Ref No	Auction Start Time	Auction Close Time
	1	MSTC/HO/MAHANADI COALFIELDS LIMITED - ROAD/4/Sambalpur/22-23/108	2023-02-28 11:00:00.0	2023-02-28 13:00:00.0
	-	MSTC/HO/BHARAT COKING COAL	2023-02-28	-----

https://www.mstcecommerce.com/coalauctionhome/index.jsp

This page is open in Internet Explorer mode

Most pages work better in Microsoft Edge. For security reasons, we recommend you leave this mode as soon as you're done browsing this page. [Learn more](#)

Open this page in Compatibility view

Open this page in Internet Explorer mode next time

Manage Done

Compatibility Mode: IE11

Protected Mode: Off

Zone: Internet

Open in Microsoft Edge Show in toolbar

MSTC HELPDESK No- 079690 66600

MSTC COAL AUCTION

A prompt and transparent service

Home DSC Guide E-Auction Info mstcIndia Help FAQs Contact Us

The Earnest Money Deposit(EMD) amount in the Spot e-Auction

login E- Buyers


BCCL
CCL
ECL
MCL
NCL
NEC
SECL
WCL
SCCL

Register For New User

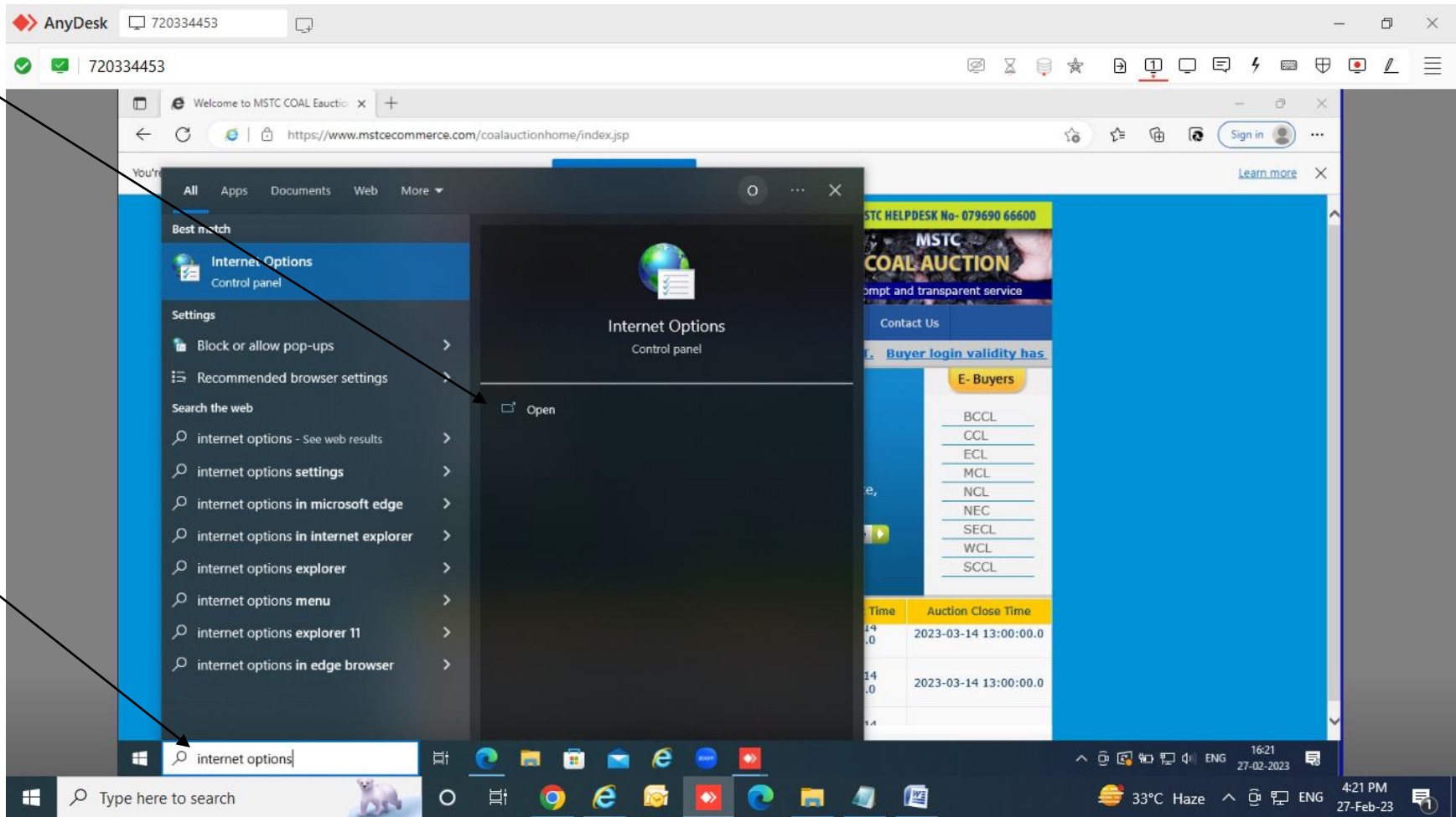
Welcome to MSTC E auction Site.
If you are already registered, please login with your User Id & password. If you are new to this site, please register by clicking at

Register Important Notice

Login for New/Deactivated Bidders

Bulletin Board	Sl No	Auction Ref No	Auction Start Time	Auction Close Time
	8	MSTC/HO/BHARAT COKING COAL LTD/7/ROAD SALES (S&M)/22-23/45	2023-03-31 11:00:00.0	2023-03-31 13:00:00.0
	9	MSTC/HO/WESTERN COALFIELDS LTMITED-COAL ROAD/3/NAGPUR/22-23/60	2023-11-30 11:00:00.0	2023-11-30 13:00:00.0

6. Search **Internet option** and open it



7. Check the box adjacent to **delete browsing history on exit** and click on **setting option**

The screenshot shows a web browser window displaying the MSTC COAL AUCTION website. An 'Internet Properties' dialog box is open, showing the 'Browsing history' section. The checkbox for 'Delete browsing history on exit' is checked. The 'Settings' button is highlighted with a red arrow. The background website features a 'Register For New User' section and a table of auction details.

Auction Ref No	Auction Start Time	Auction Close Time
1	2023-02-28 11:00:00.0	2023-02-28 13:00:00.0
2	2023-02-28 11:00:00.0	2023-02-28 13:00:00.0
~	2023-03-14


Select option- **Every time I visit the webpage** and click OK

The screenshot shows a Windows desktop environment. At the top, there is an AnyDesk connection window with the ID 720334453. Below it, a Microsoft Edge browser window is open to the MSTC Coal Auction website. A 'Website Data Settings' dialog box is open over the browser, with the 'Temporary Internet Files' tab selected. The 'Check for newer versions of stored pages:' section has the radio button for 'Every time I visit the webpage' selected. A black arrow points from the instruction text to this radio button. The dialog box also shows a disk space of 330 MB and the current location as C:\Users\hp\AppData\Local\Microsoft\Windows\NetCache\.

Auction Ref No	Auction Start Time	Auction Close Time
5 Resources Meghalaya/19/Risa Colony /22-23/105	11:00:00.0	2023-03-14 13:00:00.0
6 MSTC/HO/Directorate of Mineral Resources Meghalaya/20/Risa Colony /22-23/106	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0
7 MSTC/HO/Directorate of Mineral Resources Manhalava/21/Risa	2023-03-14	2023-03-14 13:00:00.0

8. Click on option **Show in Toolbar**

The screenshot shows a web browser window displaying the MSTC COAL Auction website. The browser is in Internet Explorer mode, as indicated by the message "You're in Internet Explorer mode. Most pages work better in Microsoft Edge." The address bar shows the URL "https://www.mstcecommerce.com/coalauctionhome/index.jsp". The website header includes the MSTC logo, a banner for "MSTC COAL AUCTION" with the tagline "A prompt and transparent service", and a helpdesk number "MSTC HELPDESK No- 079690 66600". The navigation menu includes links for Home, About Us, DSC Guide, E-Auction Info, mstcindia, Help, FAQs, and Contact Us. A prominent announcement states "Spot e-Auction is revised to Rs 500 per MT. Buyer login validity has been extended up to 31.03.23". The main content area features a login section with fields for Username and Password, and radio buttons for Buyer, Seller, and Admin. There is also a "Register For New User" section with a "Register" button and an "Important Notice" link. A list of "E-Buyers" includes BCCL, CCL, ECL, MCL, NCL, NEC, SECL, WCL, and SCCL. At the bottom, a "Bulletin Board" table lists auction details.

Bulletin Board	Sl No	Auction Ref No	Auction Start Time	Auction Close Time
	5	Resources Meghalaya/19/Risa Colony /22-23/105	11:00:00.0	2023-03-14 13:00:00.0
	6	MSTC/HO/Directorate of Mineral Resources Meghalaya/20/Risa Colony /22-23/106	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0
	-	MSTC/HO/Directorate of Mineral Resources Meghalaya/20/Risa Colony /22-23/106	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0

9. Search **Internet Option** and open it

The screenshot shows a Windows desktop environment. In the background, a web browser is open to the MSTC COAL AUCTION website. In the foreground, the Windows Start menu search interface is active. The search bar at the bottom left contains the text "internet options". The search results are displayed in a dark theme. The top result is "Internet Options Control panel", which is highlighted in blue. Below this result, there is a list of search suggestions. An arrow points from the top right of the image to the "Open" button next to the "Internet Options Control panel" result. Another arrow points from the left side of the image to the search bar in the taskbar.

Search results for "internet options":

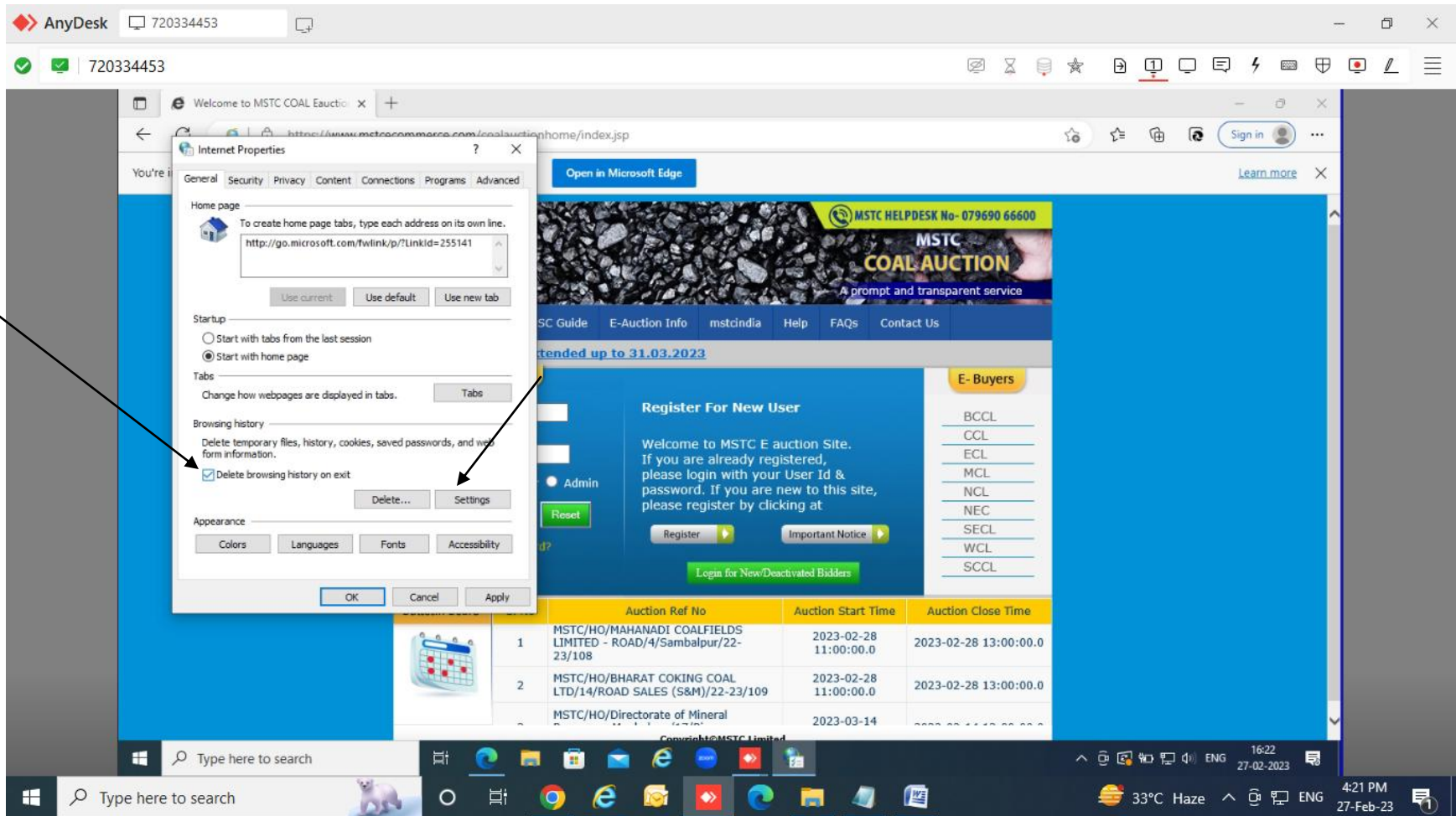
- Best match: Internet Options Control panel
- Settings:
 - Block or allow pop-ups >
 - Recommended browser settings >
- Search the web:
 - internet options - See web results >
 - internet options settings >
 - internet options in microsoft edge >
 - internet options in internet explorer >
 - internet options explorer >
 - internet options menu >
 - internet options explorer 11 >
 - internet options in edge browser >

Taskbar search bar: Type here to search

Taskbar search input: internet options

Taskbar system tray: 16:21, 27-02-2023, 33°C Haze, ENG, 4:21 PM, 27-Feb-23

10. Check box next to **Delete browsing history on exit** and click on **Setting** option



11. Select option- **Every time I visit the webpage** and click OK

The screenshot shows a remote desktop session titled 'AnyDesk 720334453'. The main window is a web browser displaying the 'MSTC COAL AUCTION' website. A 'Website Data Settings' dialog box is open, showing the 'Temporary Internet Files' tab. The 'Check for newer versions of stored pages:' section has the 'Every time I visit the webpage' radio button selected. The 'Disk space to use (8-1024MB)' is set to 330 MB. The 'Current location' is 'C:\Users\hp\AppData\Local\Microsoft\Windows\NetCache\'. The background website features a 'Register For New User' section and a table of auction details.

Auction Ref No	Auction Start Time	Auction Close Time
5 Resources Meghalaya/19/Risa Colony /22-23/105	11:00:00.0	2023-03-14 13:00:00.0
6 MSTC/HO/Directorate of Mineral Resources Meghalaya/20/Risa Colony /22-23/106	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0
7 MSTC/HO/Directorate of Mineral Resources Manihala/21/Risa	2023-03-14	2023-03-14 13:00:00.0

12. Security > Internet> Custom level > **Disable Use Pop-up Blocker** and then click OK.

The screenshot displays a remote session of a Windows desktop. The primary focus is the 'Internet Properties' dialog box, specifically the 'Security' tab. The 'Internet' zone is selected, and the security level is set to 'Custom'. The 'Use pop-up blockers' checkbox is checked. The background shows the MSTC COAL AUCTION website with a table of auction details.

Auction Ref No	Auction Start Time	Auction Close Time
1	2023-02-28 11:00:00.0	2023-02-28 13:00:00.0
2	2023-02-28 11:00:00.0	2023-02-28 13:00:00.0

Internet Properties - Security Settings - Internet Zone

Settings:

- Disable
- Enable
- Prompt
- Render legacy filters
 - Disable
 - Enable
- Submit non-encrypted form data
 - Disable
 - Enable
 - Prompt
- Use Pop-up Blocker
 - Disable
 - Enable
- Use Windows Defender SmartScreen
 - Disable
 - Enable

*Takes effect after you restart your computer

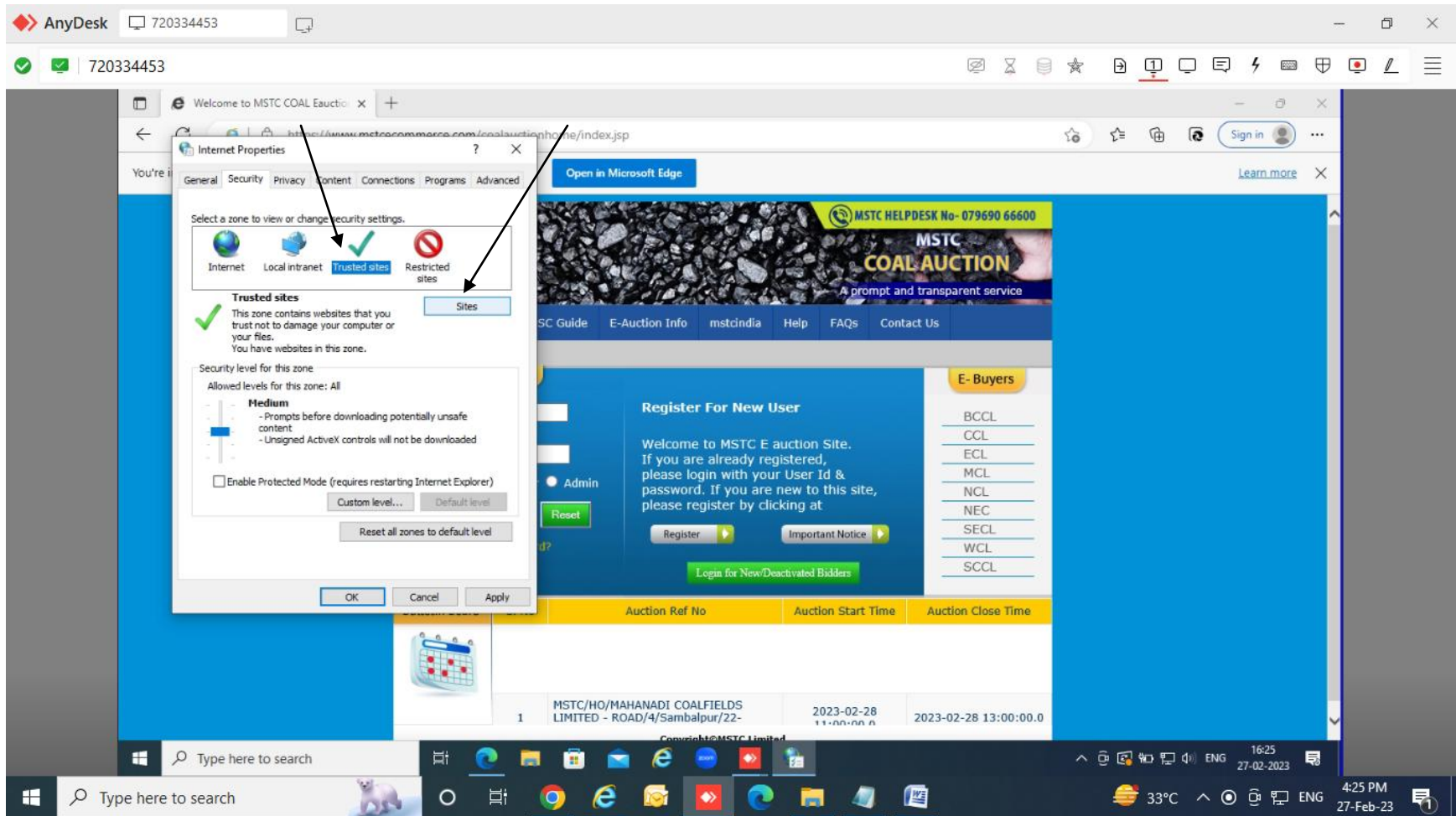
Reset custom settings

Reset to: Medium-high (default) [Reset...]

[OK] [Cancel]

Background content: Welcome to MSTC COAL Auction, MSTC HELPDESK No- 079690 66600, MSTC COAL AUCTION, A prompt and transparent service, Register For New User, The Earnest Money Deposit(EMD) amount, E- Buyers (BCCL, CCL, ECL, MCL, NCL, NEC, SECL, WCL, SCCL), Auction Ref No, Auction Start Time, Auction Close Time.

13. Security > Trusted Sites> Sites and Add MSTC Website <https://www.mstcecommerce.com>



AnyDesk 720334453

720334453

Internet Properties

Trusted sites

You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.

Add this website to the zone:

Websites:

Require server verification (https) for all sites in this zone

Enable Protected Mode (requires restarting Internet Explorer)

OK Cancel Apply

Open in Microsoft Edge

Sign in

MSTC HELPDESK No- 079690 66600

MSTC COAL AUCTION

A prompt and transparent service

SC Guide E-Auction Info mstcindia Help FAQs Contact Us

[login validity has been extended up to 31.03.2023](#)

E- Buyers

- BCCL
- CCL
- ECL
- MCL
- NCL
- NEC
- SECL
- WCL
- SCCL

Register For New User

Welcome to MSTC E auction Site.
If you are already registered, please login with your User Id & password. If you are new to this site, please register by clicking at

Auction Ref No	Auction Start Time	Auction Close Time
1	MSTC/HO/PARANADI COALFIELDS LIMITED - ROAD/4/Sambalpur/22-23/108	2023-02-28 11:00:00.0 2023-02-28 13:00:00.0
2	MSTC/HO/BHARAT COKING COAL LTD/14/ROAD SALES (S&M)/22-23/109	2023-02-28 11:00:00.0 2023-02-28 13:00:00.0
3	MSTC/HO/Directorate of Mineral Resources Manthala/17/Dica	2023-03-14 2023-03-14 13:00:00.0

Copyright © MSTC Limited

Type here to search

33°C Haze 4:26 PM 27-Feb-23

Welcome to MSTC COAL Auction

Internet Properties - Trusted sites

You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.

Add this website to the zone:

Websites:

Require server verification (https) for all sites in this zone

Enable Protected Mode (requires restarting Internet Explorer)

Reset all zones to default level

OK Cancel Apply

Open in Microsoft Edge

MSTC HELPDESK No- 079690 66600

MSTC COAL AUCTION

A prompt and transparent service

SC Guide E-Auction Info mstcIndia Help FAQs Contact Us

E- Buyers

- BCCL
- CCL
- ECL
- MCL
- NCL
- NEC
- SECL
- WCL
- SCCL

Register For New User

Welcome to MSTC E auction Site. If you are already registered, please login with your User Id & password. If you are new to this site, please register by clicking at

Register Important Notice

Login for New/Deactivated Bidders

Auction Ref No	Auction Start Time	Auction Close Time
Colony /22-23/106	11:00:00.0	
7 MSTC/HO/Directorate of Mineral Resources Meghalaya/21/Risa Colony /22-23/107	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0
8 MSTC/HO/BHARAT COKING COAL LTD/7/ROAD SALES (S&M)/22-23/45	2023-03-31 11:00:00.0	2023-03-31 13:00:00.0

14. Security > Trusted Sites> Custom level > **DISABLE Allow ActiveX Filter and Use Pop Up Blocker** and **ENABLE all other ActiveX Controls**

The screenshot displays the 'Internet Properties' dialog box, specifically the 'Security Settings - Trusted Sites Zone' tab. The 'Settings' section is expanded to show 'ActiveX controls and plug-ins'. The following settings are visible:

- Enable
- Prompt
- Allow ActiveX Filtering
 - Disable
 - Enable
- Allow previously unused ActiveX controls to run without prompt
 - Disable
 - Enable
- Allow Scriptlets
 - Disable
 - Enable
 - Prompt
- Automatic prompting for ActiveX controls
 - Disable
 - Enable

*Takes effect after you restart your computer

Reset custom settings
Reset to: Medium (default) [Reset...]

Buttons: OK, Cancel, Apply

The background shows the MSTC Coal Auction website. The main heading is 'MSTC COAL AUCTION' with the tagline 'A prompt and transparent service'. Below this is a navigation menu with links: Home, Guide, E-Auction Info, mstcindia, Help, FAQs, Contact Us. A prominent section is titled 'Register For New User' with the text: 'Welcome to MSTC E auction Site. If you are already registered, please login with your User Id & password. If you are new to this site, please register by clicking at'. There are buttons for 'Register' and 'Important Notice', and a link for 'Login for New/Deactivated Bidders'. To the right, there is a list of 'E-Buyers' including BCCL, CCL, ECL, MCL, NCL, NEC, SECL, WCL, and SCCL. At the bottom, there is a table of auctions:

Auction Ref No	Auction Start Time	Auction Close Time
4	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0
5	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0

The desktop taskbar shows the Windows Start button, search bar, and various application icons. The system tray at the bottom right displays the date and time as 4:27 PM on 27-Feb-23, along with weather information (33°C Haze) and language settings (ENG).

Internet Properties

Security Settings - Trusted Sites Zone

Settings

- Prompt
- Navigate windows and frames across different domains
 - Disable
 - Enable
 - Prompt
- Render legacy filters
 - Disable
 - Enable
- Submit non-encrypted form data
 - Disable
 - Enable
 - Prompt
- Use Pop-up Blocker
 - Disable
 - Enable
- Use Windows Defender SmartScreen

*Takes effect after you restart your computer

Reset custom settings

Reset to: Medium (default) [Reset...]

[OK] [Cancel] [Apply]

Open in Microsoft Edge

Sign in

MSTC HELPDESK No- 079690 66600

MSTC COAL AUCTION

A prompt and transparent service

E-Auction Guide E-Auction Info mstcindia Help FAQs Contact Us

Deposit(EMD) amount in the Spot e-Auction is revised to Rs 500 per MT.

E-Buyers

- BCCL
- CCL
- ECL
- MCL
- NCL
- NEC
- SECL
- WCL
- SCCL

Register For New User

Welcome to MSTC E auction Site.
If you are already registered, please login with your User Id & password. If you are new to this site, please register by clicking at

[Register] [Important Notice]

[Login for New/Deactivated Bidders]

Auction Ref No	Auction Start Time	Auction Close Time
Resources Meghalaya/20/Risa Colony /22-23/106	11:00:00.0	2023-03-14 13:00:00.0
MSTC/HO/Directorate of Mineral Resources Meghalaya/21/Risa Colony /22-23/107	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0
MSTC/HO/BHARAT COKING COAL LTD/7/ROAD SALES /SRM/22-23/45	2023-03-31 11:00:00.0	2023-03-31 13:00:00.0

Copyright © MSTC Limited

15. Select option **Advance** & Check Use SSL 3.0, Use TLS 1.0, Use TLS 1.1 and Use TLS 1.2 and click on OK

The screenshot shows a remote desktop session via AnyDesk. The main window is a web browser displaying the MSTC Coal Auction website. An 'Internet Properties' dialog box is open, showing the 'Advanced' tab. The 'Settings' section has the following options checked:

- Enable Enhanced Protected Mode*
- Enable Integrated Windows Authentication*
- Enable native XMLHTTP support
- Enable Windows Defender SmartScreen
- Send Do Not Track requests to sites you visit in Internet E
- Use SSL 3.0
- Use TLS 1.0
- Use TLS 1.1
- Use TLS 1.2
- Use TLS 1.3 (experimental)
- Warn about certificate address mismatch*
- Warn if changing between secure and not secure mode
- Warn if POST submittal is redirected to a zone that does n

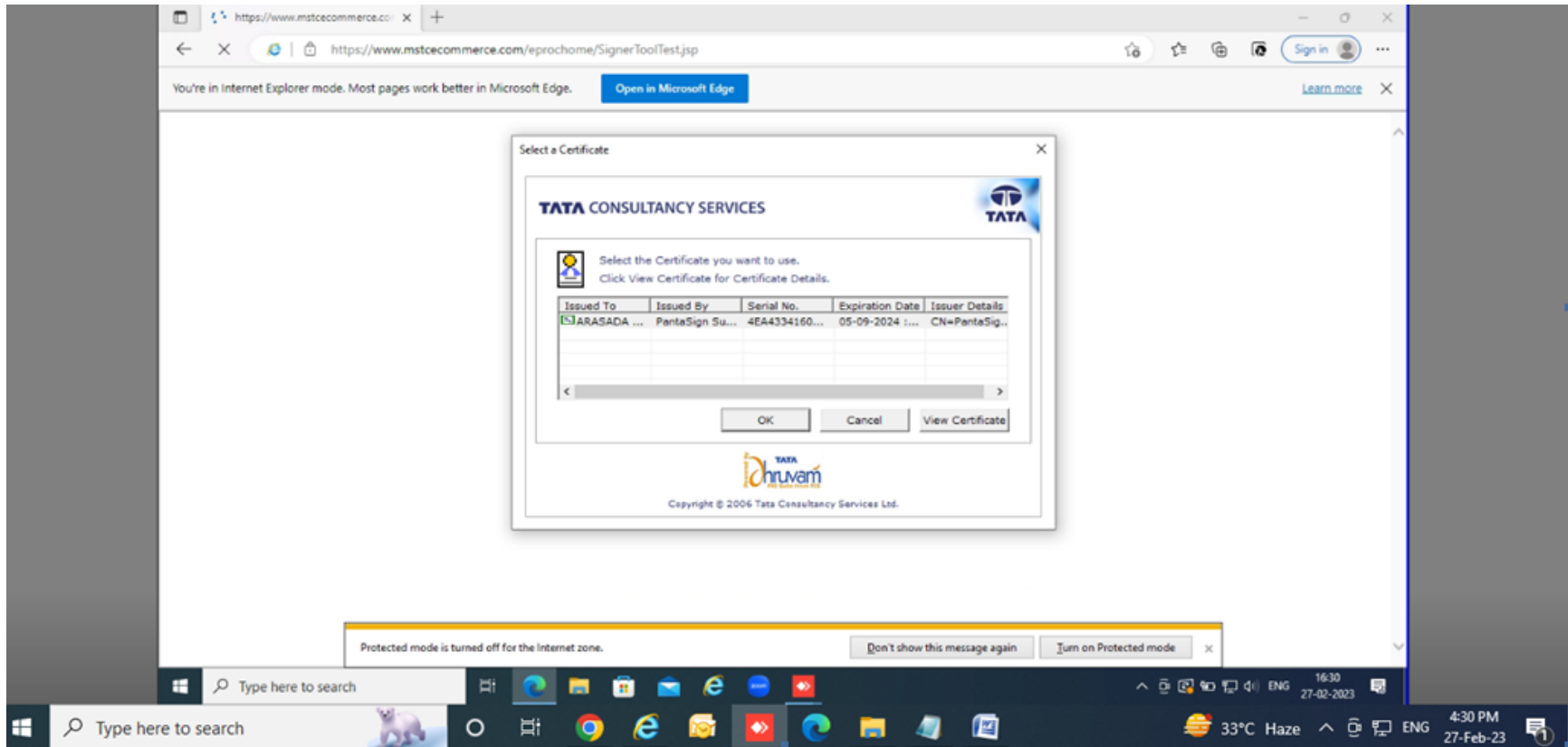
The 'Reset Internet Explorer settings' section is also visible, with a 'Reset...' button. The background website shows a 'Register For New User' section and a table of auctions.

Auction Ref No	Auction Start Time	Auction Close Time
4	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0
5	2023-03-14 11:00:00.0	2023-03-14 13:00:00.0

The system tray at the bottom shows the date as 27-02-2023 and the time as 4:28 PM. The temperature is 33°C and the weather is Hazy.

16. Now buyer will run the following command to view the TCS BOX

<https://www.mstcecommerce.com/eprochome/SignerToolTest.jsp>



After making necessary setting as elobated above, buyer is not able to view TCS box , then please log in your computer as **ADMINISTRATOR** and then repeat the above mentioned setting once again.

Buyer can also contact our **HELPDESK No. 07969066600 for Technical support during office hours.**

(Press option 1 or 2 for Hindi or English and then Press 3(for coal auction) and then 2(for System setting)