



Frequently Asked Questions (FAQs)

e-Bidding Portal for MLCL, Critical Minerals and Exploration Licenses

Q. Which is the e-Bidding Portal for MLCL, Critical Minerals and Exploration Licenses events?

A. The portal available at <https://www.mstcecommerce.com/auctionhome/mlcln/> is catering to e-Bidding events for MLCL, Critical Minerals and Exploration Licenses.

Q. How to Register as a Bidder on e-Bidding Portal for MLCL, Critical Minerals and Exploration Licenses events?

A. Prospective bidders can go to <https://www.mstcecommerce.com/auctionhome/mlcln/> and click on the Registration Button on top right to register. A detailed Registration Guide is also available on Bidder Guide section on the said page.

Q. Do I have to register separately for MLCL, Critical Minerals and Exploration Licenses events?

A. No, one registration on the e-Bidding portal will suffice for bidding in MLCL, Critical Minerals and Exploration Licenses events.

Q. Do I require DSC (Digital Signature) for bidding in MLCL, Critical Minerals and Exploration Licenses events?

A. Yes you require a Class 3 Signing and Encryption Type combo Digital Signature for bidding in MLCL, Critical Minerals and Exploration Licenses events. The DSC should be in the name of Authorized Signatory of the Bidder. Please refer to DSC guide, in the Bidder's Guide section of <https://www.mstcecommerce.com/auctionhome/mlcln/> for more details.

Q. Where can I purchase a Class 3 signing and encryption DSC from?

A. Details on Certifying Authorities and process getting a DSC are available on CCA website https://cca.gov.in/digital_signature.html. Please refer to DSC guide, in the Bidder's Guide section of <https://www.mstcecommerce.com/auctionhome/mlcln/> for more details.

Q. How is the DSC mapped to my account?

A. At the time of login, system mandatorily requires a bidder to connect and map their Digital Signature to their account. Please refer to DSC guide, in the Bidder's Guide section of <https://www.mstcecommerce.com/auctionhome/mlcln/> for more details.

Q. If my DSC expires, how to map a new DSC?

A. Once your DSC expires, you can simply login with a new DSC to map in to your account. The process is automatic and does not require any additional steps after successful login with new DSC. Please refer to DSC guide, in the Bidder's Guide section of <https://www.mstcecommerce.com/auctionhome/mlcln/> for more details.

Q. If my Authorized Signatory changes or loses their DSC, how to map a new DSC?

A. After registration, bidder may update their DSC (if required), by logging into the portal and going to Delete DSC button. Here they can delete their currently mapped DSC and login with the new DSC. If for any reason bidder is unable to Login and delete their DSC, they can also write to



mlclmstc@mstcindia.in or contact the respective branch/region assigned to him. (region is mentioned in the activation mail sent to bidders on receipt of the registration fee). Please refer to DSC guide, in the Bidder's Guide section of <https://www.mstcecommerce.com/auctionhome/mlcln/> for more details.

Q. What system settings are required to login and bid in MLCL, Critical Minerals and Exploration License events?

A. After going to the portal (<https://www.mstcecommerce.com/auctionhome/mlcln/>), a pop-up of system settings will appear, detailing the system settings, through which bidders can configure their system for bidding. Once settings are done, the pop-up message will hide and the bidder can proceed to login. Detailed settings Guides are available in the Bidder's Guide section on <https://www.mstcecommerce.com/auctionhome/mlcln/>.

Q. What is the bidding process of different events?

A. MLCL and Critical Minerals have a 2 Cover e-Tender (Technical plus Initial Price offer) followed by e-Forward Auction. While Exploration Licenses have a 2 Cover e-Tender (Technical plus Initial Price offer) followed by e-Reverse Auction. Detailed Bidding Guides for MLCL, Critical Minerals and Exploration Licenses are available in the Bidder's Guide section on <https://www.mstcecommerce.com/auctionhome/mlcln/>. Further, the respective Tender documents also have the relevant details of the Bid process.

Q. Where can I download Tender Documents from?

A. Tender Documents MLCL, Critical Minerals and Exploration Licenses are available in their respective sections on the page <https://www.mstcecommerce.com/auctionhome/mlcln/>. You can click on any section then respective state to download tender documents.

Q. What are the eligibility requirements to participate in e-bidding?

A. Specific requirements of e-Bid event will be mentioned in the Respective Tender Documents. Please refer to the tender documents for each event before participation.

Q. How do I make payment for e-Bidding Events?

A. Upon login, please go to e-Payment link, select the mine for which you wish to make payment and click on RTGS/NEFT or Online Payment to make e-Payment. Please refer to e-Payment Guide in the Bidder's Guide section on <https://www.mstcecommerce.com/auctionhome/mlcln/>

Q. How to download Paid documents after making payment?

A. Once payment has been received at MSTC, you can go to Paid documents link in your login to download paid documents for the relevant mine.

Q. What documents do I need to submit for bidding?

A. Required documents will be listed in the tender documents for each e-Bidding event.

Q. Where can I find more information about a specific auction?



A. Details about each event, including tender documents, will be available on <https://www.mstcecommerce.com/auctionhome/mlcln/>.

Q. Who can I contact for help with e-bidding?

A. In case of any queries or System Setting Related Technical issues please contact – MSTC Helpdesk 07969066600 (Availability- 9:30 AM to 5:30 PM on all working days), otherwise you can also click on Contact Us button on the portal to contact relevant MSTC State office.

Q. Where can I find more information about upcoming Mineral Block auctions?

A. Information regarding upcoming Mineral Block auctions, including bid documents, timelines, and eligibility criteria, is available on page <https://www.mstcecommerce.com/auctionhome/mlcln/>.